

Palmerston Restaurant Re-opening Information

(21 August 2020)

We plan to re-open the club Restaurant from Tuesday 1st September. Please read the following important information before coming.

1. The restaurant will open for lunch every day, normally except for Saturdays. Coffee, tea, etc. will be available in the mornings for the bowlers (when staff are available).
2. **All visits to the club must be booked in advance**, whether for bowling or for lunch in the restaurant. The booking must contain the names and phone numbers of all those attending.
3. To book for lunch phone **01329 232214**. Alternatively email **debbie@djc-catering.co.uk**. Leave a message on the answering machine if necessary, with your phone number, member name, membership number and full booking details (including all names). It is important to make sure you get a reply in case the restaurant is fully booked, or the available tables do not allow for your social distancing groups.
4. Do not contact the club Steward on the main club phone number as they cannot take restaurant bookings.
5. Members bowling in the first session (9:30am - 11:30am) may book in person during their game.
6. Lunches will start from 12:15pm. Please do not arrive before 12pm or you will be asked to wait outside. This is to allow the 12pm session's bowlers to arrive and prepare.
7. You are responsible for ensuring your guests follow all our Covid-secure procedures. When arriving, if you are bringing guests, you should wait for them in the car park and all enter together.
8. Face coverings must be worn until in the restaurant.
9. Do not use disposable gloves as they may already be contaminated. Sanitise or wash your hands on arrival, there will be sanitising stands at various points throughout the club.
10. As you enter, please report to the Steward's desk who will check all the names.
11. All members must adhere to the 2 metre social distancing rule and use face covering while moving around in the club.
12. As the restaurant is a separate business, payment for meals, coffee, etc. will be taken in the restaurant. All normal forms of payment will be accepted.
13. For drinks, order and pay at the club bar, then bar staff will deliver to your table. If you require further drinks you must re-order at the bar - please re-join the queue from the Steward's desk, do not form another queue.
14. We no longer accept cash for drinks at the club bar, you may use your member card (which gives a 10% discount) or a credit/debit card. You can use £10/£20 notes to top up your member card but we prefer you to top up with a credit/debit card. We do not want to handle coins. There is now also an online member card top-up facility - details will be available when you first visit the club.